

General Sales Conditions

1. General

- 1.1. *Prime Performance* is the commercial name of Prime Productions
Contact address: Prime Productions, Wouter Haecklaan 1b, 2100 Deurne, Belgium
VAT number: BE 0444674625
- 1.2. All transactions on <https://registration.primeperformance.eu> are subject to these terms and conditions, which prevail over any conditions of purchase.
- 1.3. The information on this site, tariffs or other documents do not bind Prime Productions and we reserve the right to make any changes of the information provided in these documentations.
- 1.4. All orders will be completed online using the secure payment system *Ogone* for payment in Euro or \$ with credit card: AMEX, Visa or MasterCard

2. Prices

- 2.1. The prices are exclusive of taxes.
- 2.2. Value added tax (VAT) is therefore to be added to the price appearing online whenever the trainee is based in Belgium.

3. Delivery of Services

- 3.1. Attending the training sessions is only possible after payment has been made.
- 3.2. After online registration and successful payment, the invoice is sent to you by email.
- 3.3. You receive an email with your personal login and password which gives you access to your selected personal training program.

4. Governing law/jurisdiction

- 4.1. These *General Sales Conditions* and contractual relations with our customers in the context of providing *Distant Learning* solutions are governed by Belgian Law.
- 4.2. Any dispute which may arise between the parties will be settled by the competent courts in Antwerp Belgium, which implement Belgian law.

5. Disclaimer

- 5.1. In all cases, the responsibility of Prime Productions will be limited to the price paid by the customer to purchase an online training

6. Force Majeur

- 6.1. Prime Productions will not be liable for delays, errors or any damages or flaws in the performance of its obligations in cases of force majeure such as acts of war, strikes, equipment failures, etc...

7. Privacy

- 7.1. The personal information you provide, necessary for order processing, credit card validation and customer service, will not be used for any purpose other than this.
- 7.2. Nor will we pass on this information to any person or company other than needed for the immediate processing of this order.
- 7.3. We guarantee absolute respect for your personal information.